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Sir y Fflint
Flintshire
COUNTY COUNCIL

<u>**APPENDIX 1**</u>

Priority:	Safe Communities
Sub-Priority:	Community Safety
Impact:	Keeping people and communities safe

What we said we would do in 2014/15: -

1. Contribute to the delivery of the North Wales Community Safety Plan priorities:
- **Reduce the impact of domestic abuse on high risk repeat victims**
- **Raise awareness of sexual violence amongst young people**
- **Manage the impacts of anti-social behaviour**
- **Manage the impacts of substance misuse**

Progress Status		Progress RAG	G	Outcome RAG	G
See comments under each of the bullets below					

Achievement will be measured through:
- Delivery of the work programme for the North Wales Safer Communities Board

Work programme is now in place to support and monitor the delivery of the North Wales Community Safety Plan.

- Fewer high risk repeat victims of domestic abuse

Performance has improved to 20.8% for the quarter.

- Percentage of young people reporting increased awareness of sexual violence following interventions at school

Aspirational target was met in 2013/4, the report for 14/15 will be available in March 2015

4 schools (66%) and one pupil referral unit have received performances with an additional 3 secondary schools scheduled to receive performances from the 'Cat's Paw' Theatre Company during quarter 3. This will mean that our target for 14/15 will be exceeded.

- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy

Multi-agency working group formed to consider the implications of the new Anti-Social Behaviour legislation, and a report outlining Flintshire County Council's approach will be considered by Overview and Scrutiny during quarter 3.

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- 'Completed treatments' and waiting times for substance misuse services

This information is measured on a quarterly basis, and is received from the Welsh Government. There has been a significant improvement in waiting times for substance misuse services during the first half of the year.

Rates of service users completing their treatment has improved on the previous quarter but is still slightly short of the target. This should not be regarded necessarily as a negative output given that some service users may require more support than others to undertake their treatment.

In the case of negative closures, they relate mostly to non-attendance at appointments. The Community Drug and Alcohol Team are currently investigating ways to reduce and address the issue by making initial telephone contact in order to discuss processes and any issues or concerns that clients may have, prior to an initial appointment being arranged.

Achievement Milestones for strategy and action plans:
- Delivery of the work programme for the North Wales Safer Communities Board by February 2015
- Determine the feasibility of producing and implementing a Flintshire wide anti-social behaviour strategy by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
IPSC1M1 - Fewer high risk repeat victims of domestic abuse	Chief Officer – Planning and Environment	28%	28%	28%	20.8%	G	G
IPSC1M2 - Numbers of schools accessing Cats Paw Theatre Productions		12 schools (100%)	6 schools	12 schools	66% (4 schools & 1 Pupil Referral Unit)	G	G

IPSC1M3 - Percentage of young people reporting increased awareness following Performances of Cats Paw Production		90%	87%	90%	Reported Annually	N/A	N/A
IPSC1M4 - Achieve a waiting time of less than 20 days from referral to treatment (KPI 2)		67.08%	80%	80%	96.8%	G	G
IPSC1M5 - Substance Misuse Treatment Completes (KPI 6)		69.53%	80%	80%	74.07%	A	A
SCY/003a - All young people on a statutory order with a substance misuse issue are offered an appointment with a substance misuse worker within 5 working days *	Chief Officer – Education & Youth	88.6%	85% - 100%	85% - 100%	90%	G	G
SCY/003b - All young people on a statutory order with a substance misuse issue are offered an intervention within 10 working days *		100%	85% - 100%	85% - 100%	100%	G	G

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Risk to be managed – How we can improve the public's perception of safety in the community

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Actively promote the services and initiatives that are undertaken in partnership that aim to make the county safer.

Make best use of communication networks, such as OWL and service user groups, to gain an improved understanding of community safety issues and concerns.

Engage with service user groups | M | M | A | Increase promotion of success stories of reduction in crime through publications such as Your Community Your Council and the local press.

Continue to engage with service user groups and use the feedback to inform service delivery | Chief Officer – Planning & Environment | ↔ | L | M | G | Aril '15 |

Risk to be managed – Ensuring that new Community Safety Partnership arrangements work effectively

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Ensure the delivery structure of the Community Safety Partnership is working effectively, and their work is evidence led. Work collaboratively with partners across North Wales to develop a consistent approach to address community safety issues that will realise improved sharing of expertise and resources. Make best use of the expertise of experienced specialist officers to drive forward the community safety agenda.	M	M	A	Adopt a responsive approach to addressing emerging issues and trends through: ▪ Annually reviewing the effectiveness of the CSP groups. ▪ Provide regular updates of progress to the statutory Overview and Scrutiny Committee. ▪ Support the Local Service Board in understanding its new community safety duties. Support the work of the North Wales Safer Communities Board through:	Community Safety Team Leader	↓	L	M	G	Apr '15

			▪ Work undertaken regionally in relation to the 10,000 Safer Lives Programme: ▪ Support the demands of the substance misuse Area Planning Board; ▪ Develop regional services to reduce youth crime through the Youth Crime Prevention Fund. Ensure grant funding is maximised to ensure sustainability of service and retention of key personnel, and seek opportunities to secure funding for key posts beyond April 2015.			

2. Reduce fear of crime by: • Making best use of the latest technologies including closed circuit television (CCTV) • Ensuring the street-lighting system is working effectively • Removing graffiti within the Streetscene timescales				
Progress Status	**Progress RAG**	**A**	**Outcome RAG**	**G**

CCTV

All Town & Community Councils (T&CCs) where public space CCTV is installed have confirmed their ongoing support for future CCTV provision in Flintshire and have submitted written agreement in principal (pending a full breakdown of costs and the expected level of future contributions) to commit to a new Service Level Agreement for a term of up to five years.

A draft specification for the technical feasibility study has been completed and once undertaken this study will identify obsolete "end of life" CCTV cameras and determine the funding programme for the replacement thereof.

Crime and disorder statistics have been collated within a 100 metre radius of every camera by North Wales Police. Detailed analysis is currently being undertaken and based on this and the outcome of the technical feasibility study, T&CCs could be asked to consider decommissioning existing CCTV cameras which are under utilised.

The purchase of suitable "fit for purpose" redeployable/peripatetic cameras will be considered once the outcome of the technical feasibility study is known and measured against the crime and disorder analysis.

Street Lighting

Street lighting and illuminated street furniture plays a major part in helping to reduce crime, improving driver behaviour, pedestrian's visibility distances and promoting a safer community and reducing the fear of crime. Flintshire County Council have reduced the upward wasted light and also reduced the carbon foot print of the service with each new installation.

The provision of modern highway lighting is one of the ways in which Flintshire County Council has demonstrated its commitment to a safer and more attractive community. Flintshire County Council have shown this by installing modern highway lighting which helps in the reduction in the fear of crime and crime therefore increasing night time movement and travel.

The on going analysis of lighting schemes indicate that they have been a cost effective solution in assisting in reducing road traffic accidents and incidents.

Achievement will be measured through:
- Sustaining a workable network of CCTV provision
- The time taken to repair streetlight failures
- Remove graffiti from Council buildings and property within the agreed Streetscene timescales
- Improve the environment through the use of environmental visual audits (EVAs) in partnership with North Wales Police

Achievement Milestones for strategy and action plans:
- Meeting the agreed timetable for implementing changes to CCTV provision by March 2015

Achievement Measures	Lead Officer	2013/14 Baseline Data	2014/15 Target	2016/17 Aspirational Target	Current Outturn	Performance RAG	Outcome Performance Predictive RAG
THS/009 - The average number of calendar days taken to repair street lamp failures during the year	Chief Officer – Transport and Streetscene	3 days	3 days	3 days	4 days	A	G
IPSC2M5 - Installation and replacement of structurally failed street lighting columns		5%	5%	6% per year	2.7%	A	G
Remove graffiti from Council buildings and property within the agreed Streetscene timescales		2 working days	2 working days	2 working days	2 working days	G	G
Percentage of wards who have agreed a protocol for EVAs and identified priority areas.		100%	90% - 100%	90% - 100%	60%	G	G

Risk to be managed – How we can fund the provision of CCTV with local partners

Gross Score (as if there are no measures in place to control the risk)			Current Actions / Arrangements in place to control the risk	Net Score (as it is now)			Future Actions and / or Arrangement to control the risk	Manager Responsible	Risk Trend	Target Score (when all actions are completed / satisfactory arrangements in place)			
Likelihood	Impact	Gross Score		Likelihood	Impact	Gross Score				Likelihood	Impact	Gross Score	Target Date
(L)	(I)	(LxI)		(L)	(I)	(LxI)				(L)	(I)	(LxI)	
H	H	R	Ensure the funding arrangements which are currently in place with T&CC's and North Wales Police are maintained. Review the contract for outsourced monitoring arrangements and mitigate any risk to FCC where possible Verify short term "bridging" arrangements with maintenance and fibre providers	M	M	A	Meet with partners and service users to secure agreement and explore new income streams. Explore examples of best practice in collaborative working within the CCTV service provision. Fortify current arrangements through mid/long-term agreements.	Chief Officer – Organisational Change	↓	L	M	G	2015/16

3. Develop further awareness and profile of the Council's approach to Safeguarding which includes the wider issues of prevention of human trafficking and sexual exploitation.				
Progress Status		**Progress RAG**	**A**	**Outcome RAG**	**A**

1) **SERAF**
   Agreement has been reached that the SERAF panel will be a sub-group of the Missing Persons CSE group; this will meet monthly and be chaired by a service manager from Flintshire or Wrexham. It is planned that the joint panel will be operational by March 2015, however there have been delays in getting the panel established and some slippage around the implementation date is possible. For this reason, the Outcome status has been set at Amber.

2) **Safeguarding Unit**
   As part of the Modernising Social Services Programme, additional investment in safeguarding services last year enabled progress to be made in reshaping services to deliver person centred safe outcomes for children, young people and adults. The Children's Safeguarding Unit, incorporating the Children's Safeguarding Managers and the Independent Reviewing Officers for Looked After Children, have re-located to shared premises in Flint and will soon be joined by the Adult Safeguarding Team. Oversight for Children's and Adult Safeguarding will be provided by one Senior Manager, to be appointed.
   In the first half of this year, 84 Adult Safeguarding referrals were complete and in 100% of cases the risk was reduced or removed. The Children's Safeguarding Unit conducted 72 initial Child Protection conferences and continue to perform well against the national performance indicators.

3) **Missing Children Forum**
   Work on extending the existing mechanisms to report on missing children is continuing. Children's Fieldwork now have access to reports from the Police on people who are registered as missing, and these are discussed at monthly meetings.

Achievement will be measured through:
- The impact of introducing a single Safeguarding Unit beginning with the co- location of the Adult and Children's Safeguarding teams
- Roll out of Human Trafficking training via the Flintshire Wrexham Local Safeguarding Children Board.
- Capturing data on children who are reported missing

Achievement Milestones for strategy and action plans:
- Co-location of the Adult and Children's Safeguarding teams by October 2014
- Roll out of Human Trafficking training via the FWLSCB by March 2015
- Extension of existing mechanisms for reporting children missing from care, to include all children who are reported missing, by October 2014